

**Electricity Facts Label (EFL)**  
**Direct Energy®**  
**Two Months Free Energy 24 – Fixed**  
**American Electric Power - Texas North Service Area**  
**11/3/2020**

	Average Monthly Use	500 kWh	1,000 kWh	2,000 kWh	
	Average Price per kWh	12.9¢	12.0¢	11.6¢	11.6¢
	Average Price per kWh <i>with discount*</i>	12.4¢	11.5¢	11.5¢	11.1¢
<b>Electricity Price</b>	Your actual average price for electricity may vary according to your exact monthly usage. This price disclosure is an example of the total average price for electric service reflecting all American Electric Power - Texas North's recurring charges and is based on the following:				
	<b>Energy Charge:</b> 7.6¢ per kWh				
	<b>Base Charge:</b> \$4.95				
	<b>American Electric Power - Texas North Delivery Charges:</b> \$3.57 per month 3.533¢ per kWh				
<b>Other Key Terms and Questions</b>	The average price per kWh with discount reflects a discount of 0.5 cents per kWh, while enrolled in our automatic payment program. Setup in the AutoPay program is required to receive the discounted price. At the time of billing, if you are not enrolled in the automatic payment option, you will not receive the discount.				
	See Terms of Service document for a listing of fees, deposit policy, pricing for a default month-to-month renewal product, and other terms.				
<b>Disclosure Chart</b>	Type of Product	Fixed Rate Product			
	Contract Term	24 months			
	Do I have a termination fee or any fees associated with terminating service?	Yes, \$135.00			
	Can my price change during contract period?	Yes			

	If my price can change, how will it change, and by how much?	Your price may vary from the price in this EFL solely to reflect actual changes in TDU Delivery Charges, TDU Surcharges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. Please refer to the Terms of Service for more information.
	What other fees may I be charged?	Charges for required, nonrecurring fees will be listed as a separate line item on your monthly bill. Please refer to the "Pricing," "Billing and Payment Terms," and "Product Type" sections within the Terms of Service, for more detailed information.
	Is this a pre-pay or pay in advance product?	No
	Does the REP purchase excess distributed renewable generation?	No
	Renewable Content	17.1%
	The statewide average for renewable content is:	20.7%

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FDNRXEX0019  
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